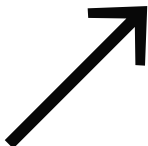


A GOOD

EXCUSE.

Hacktivism, inside
and outside government.



An excuse to step outside
everyday constraints.

FIELD NOTES

01 / TW

Yen-Lin Huang

mashbean

Medical doctor.

A civic tech contributor.

Formerly at Taiwan’s

Ministry of Digital Affairs.

SUBJECT

How do we give
people room
to try?

GOVERNMENT ↔ CIVIC TECH

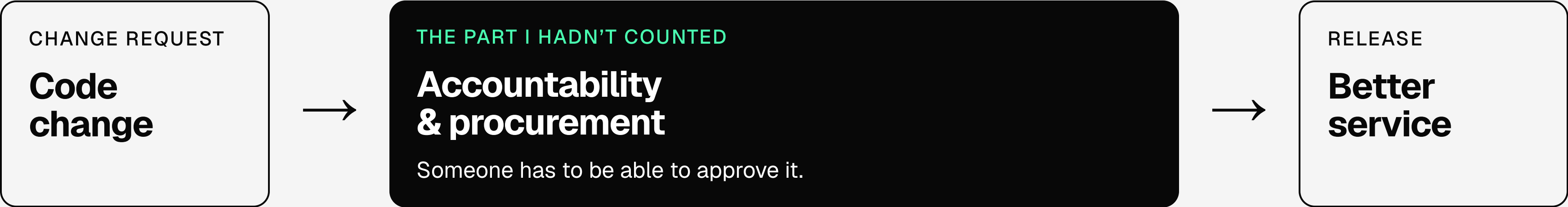
How many civil servants does it take to change a light bulb (bug)?

“This doesn’t look that difficult.”

MY COLLEAGUES’ RESPONSE

“Mashbean,
you’re being
very naive.”

Government doesn’t work like that.



The code was never the only thing they were waiting for.

Suddenly, there's room to do something.



2019 award ceremony · Office of the President, Taiwan

“
I, as president,
support reform.

Tsai Ing-wen
27 July 2019

Senior support



START HERE

**A frontline
problem**



A SHARED TEAM

**Across departments.
Open to people outside.**

A relationship can begin before a contract.

Some good examples

2018 WINNER / EMERGENCY CARE

One-Stop Emergency Care

救急救難一站通

01

Ambulance
care

National Fire Agency × health ministry × NCDR

02

Hospital
treatment

03

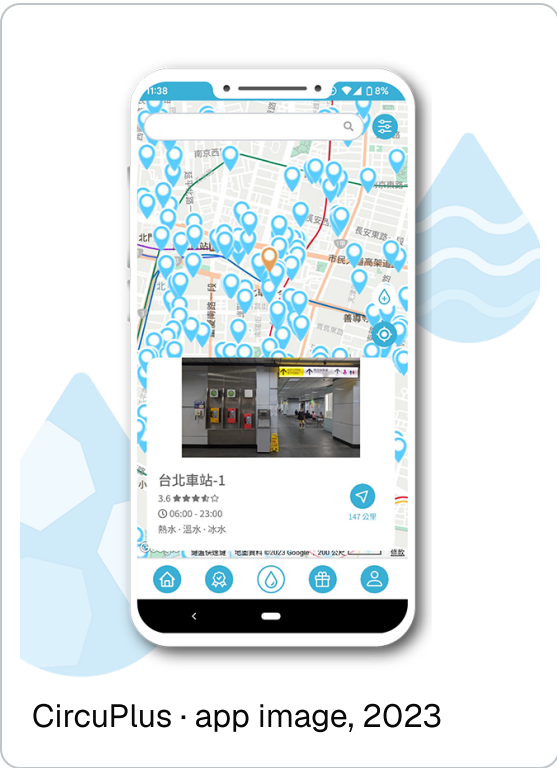
Patient
outcomes

20

cities & counties

Automated data
transfers

2024 results · NCDR



CircuPlus · app image, 2023

2020 WINNER / CIRCUPLUS

Feng Cha

An empty bottle.
A place to refill it.

Already a civic project
before the hackathon.

6,000 → 15,000+

Refill points · 2020 → team report, 2025

2021 WINNER / LASS

A continuing place at the table.

Shared maps and local knowledge
in Touqian River governance.

Water Resources Agency partnership since 2019



Collaboration meeting · Water Resources
Agency

Institutionalized hacktivism

can drive a

paradigm shift.

Hackathons as a possible path
into innovation procurement.

AFTER THE HACKATHON

**Let the experiment
outlive the event.**

If I can help, come and find me.

mashbean.net ↗

